

Omega Mu Omega 2020 Member Survey

Prepared by the Membership Committee
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Presented electronically March 2021

Please indicate which
Program Target(s)
you are interested in
committing to for
2021?

- Target 1 - HBCU For Life (12)
- Target 2 – Women’s Healthcare and Wellness (14)
- Target 3 – Building Your Economic Legacy (7)
- Target 4 – The Arts (11)
- Target 5 – Global Impact (8)

Would you be interested in participating in the chapter mentoring program?

- Yes 12
- Unsure 15
- No 3

What OMO Zoom activities have you found most memorable?

- Pearl Palooza!
- Joint Sisterly Relations Activity w/ Phi Beta Omega
- Lunch and Learn Series
- Membership Activities
- Leadership Retreat

What has met
your expectation
this year (2020) in
the chapter and
share why?

- Making the most of a virtual environment
- Zoom access
- Meetings start on time
- Creativity during Covid
- Perseverance
- Innovative use of technology
- Tellers formalizing voting
- Warm welcome for new members and response time

What has not met
your expectations
and share why?

- Not enough programs
- Unsisterly behavior during chapter meetings
- Long meetings
- Lack of respect/mean-spirited
- Manipulation to get your way
- Last minute planning of events
- Hidden agendas
- E-cards; would like more formal acknowledgement of death(s)
- Nepotism
- No expectations; Covid has been hard on everyone

How would you
rate chapter
sisterliness?

- **Needs improvement**

What suggestions do you have in resolving any conflicts during chapter meetings?


- Remove chat feature; use Q&A only on Zoom
- Utilize Golden Sorors to assist with resolving inter-personal conflicts
- More MAL involvement
- Address issues immediately after chapter meeting
- Place limits on discussions
- Basileus should immediately step in and MAL's should have mediation after the chapter meeting with involved sorors
- Negative behavior "checked on the spot"
- "Think once, think twice, three times before making comments"
- Conflict resolution with mandatory participation
- Neutral third party intervention

Please provide any suggestions for any improvements you would like to see in our chapter for 2021?


- Become more inclusive
- Use gifts and talents of all sorors
- Address aggressive attacks and behaviors
- Zoom fatigue
- Conversation about what is going right
- Accountability
- More community service
- Communications workshop
- Operations training
- More sisterliness
- Become part of the solution
- Connection with all sorors
- Focus on future pandemic limitations

Any additional
comments or
suggestions to
help?

- If sorors want to see change, be the change, and improve your own actions
- Develop good programs
- Less focus on self-promotion and ambition; focus on programs
- Come together and not be divided
- Look inward
- Members that continue to be unsisterly need to be addressed directly
- Communicate service opportunities for more soror participation
- Resolve ill will and unresolved anger
- Host small group gatherings
- End nepotism; all members are equal
- Moving in the right direction; embrace challenges; move on
- Be mindful of how we speak to each other
- Agendas/Meetings should only recognize financial reports and action. Reports should be read in advance for information. Do not read reports during meetings. Only report out action items

The background features several concentric, overlapping circles and arcs in shades of light gray and white, some solid and some dashed, creating a sense of motion or a ripple effect. A prominent green callout box is centered on the page, containing white text. The box has a rectangular top and a pointed bottom, resembling a speech bubble or a callout. The text inside is white and reads: "*A total of four sorors asked to be contacted to share additional feedback".

*A total of four sorors
asked to be contacted
to share additional
feedback



Thank you for your participation!
A mid-year survey will be sent to
the membership before the break
in June.